

Frequently Asked Questions

Vistoso Pointe Home Owners Association (VPHOA)

- 1) **Who do I contact if I have an emergency?** It depends on the emergency but basically call 911.
- 2) **Who do I call if I notice suspicious activity in the neighborhood?** Call 911
- 3) **If the gate is stuck open, what do I do?** Send an email to notify us at vistosopointe32@gmail.com or reset at the fuse/breaker box inside the gate on the right wall. Flip top two breakers off then on to reset.
- 4) **Who do I contact if I see something wrong, broken, or that needs attention?** Please email the VPHOA association at vistosopointe32@gmail.com and we will respond as soon as possible
- 5) **Where do I send my fees?** Vistoso Pointe HOA, PO Box 68282, Oro Valley, AZ 85737
- 6) **When are my fees due?** Every quarter due on or before Jan 1, April 1, July 1, Oct 1
- 7) **How much are my fees?** Lots 1-29 \$228 per quarter, Lots 30 - 32 \$57 per quarter
- 8) **If I want to paint my house, what do I do?** Submit an ARC form to the VPHOA for review. Download the form from the web site www.vistosopointeHOA.org, fill it out, and email it to the association at vistosopointe32@gmail.com. You can not start any construction until you have received written approval
- 9) **What if I want to change the landscaping in front of my residence?** Submit an ARC form to the VPHOA for review. Download the form from the VPHOA web site www.vistosopointeHOA.org, fill it out, and email it to the VPHOA association at vistosopointe32@gmail.com.
- 10) **What if I want to perform periodic maintenance on my residence like replace missing rock?** If there are no changes to the material, just replacement of existing material, No request form required.
- 11) **What if I want to erect a basketball court in my front yard?** These are not allowed by the CC&Rs of both the master community (Vistoso Community Association, VCA) of which we are a subset and VPHOA CC&Rs.
- 12) **What if I want to erect a shed in my back yard?** Submit an ARC form to the VPHOA for review. You can not start any construction until you have received written approval Download the form from the web site www.vistosopointeHOA.org, fill it out, and email it to the association at vistosopointe32@gmail.com.

- 13) **Who do I contact about trash pickup?** Waste Management 520-744-2600
VPHOA has a contract with them and they offer us a substantial discount.
- 14) **I am having a party and I want the gate held open?** Email your request with dates and times to the VPHOA at vistosopointe32@gmail.com.
- 15) **If I want to paint my residence the identical color, do I need to fill in an ARC form or ask the board?** NO
- 16) **If I make any changes at all to the front of my home (including adding decorative elements like artwork) do I need to fill out an ARC form?** YES.
You cannot start any project until you have received written approval
- 17) **Can I attend a board meeting?** YES, please do. All residents/lot owners are welcome and encouraged to attend the periodic meetings of the board. Email notices are sent out about two weeks before meetings
- 18) **How can I get involved in the community?** The VPHOA board members are all volunteers and we are happy to have anyone work with us to make our community better. Just email us at vistosopointe32@gmail.com and we will get back to you. There are many opportunities to serve on a committee.